

About Certification

WELCOME!

To those interested in the
InfoComm CTS® Certification Program.

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Hallmarks of a true certification program:

- Assesses individuals against peer-developed standards of competencies
- Provides an assessment (exam) that is independent of any specific course or curriculum
- Provides a credential that is time limited
- Enhances continued competency through ongoing renewal requirements
- Requires adherence to a code of ethics

InfoComm's certifications are the only AV credentials to achieve accreditation through the International Organization of Standardization (ISO) and the International Electrotechnical Commission (IEC) ISO/IEC 17024 certification of personnel as administered in the United States by ANSI.

InfoComm has offered its certification program for more than 30 years and every year certifies more qualified AV professionals than anyone else in the industry. Individuals, companies, and customers have always recognized the CTS certification for its credibility and integrity. In 2006, the InfoComm Board of Governors established the InfoComm independent Certification Committee that is responsible for overseeing the development and administration of credible Certified Technology Specialist certifications (CTS, CTS-D and CTS-I) and for ensuring the credentials meet high standards of ethical and professional practice for the audiovisual industry. This oversight offers assurance of the proficiency and competency of InfoComm certified AV professionals.

InfoComm is pleased to continue the growth in the recognition, acceptance and availability of the audiovisual (AV) professional Certified Technology Specialist (CTS®) certification program that is recognized worldwide as the leading AV specialist credential. Many audiovisual specialist professionals have volunteered and stepped up by serving on committees and other activities to meet the growing need for the CTS credential worldwide and to make the best AV certification program even better. The Candidate Handbooks offered here are an important part of these efforts.

The Certification Committee and InfoComm, in keeping with the accreditation requirements of the ISO/IEC 17024 standard, do not link any training or education programs or any other educational provider's educational programs offered, to obtaining a CTS credential.

The Certification Committee provides, as public information for each certification level, the following (all available on this website):

- A Candidate Handbook
- An exam content outline blueprint with job task analysis information
- A primary reference materials listing
- A glossary
- ...and other materials.

These materials are provided to assist individuals in understanding all certification program requirements and to direct them to resources

that may be useful in preparing for each certification examination.

Certification is not a guarantee for performance by certified individuals. Certified Technology Specialist (CTS) holders at all levels of certification have demonstrated audiovisual knowledge and/or skills. Certified individuals adhere to the CTS Code of Ethics and Conduct and maintain their status through continued education. Certification demonstrates commitment to professional growth in the audiovisual industry and is strongly supported by InfoComm.

All eligibility, application, score reports, special accommodation requests and general inquiries regarding InfoComm certification will be handled through the InfoComm International Certification Office, with headquarters located in Fairfax, VA, U.S.A. Purchases of education, membership or any other InfoComm services are not required to seek certification.

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