


## North America

### Onsite Courses Course location in Fairfax, VA unless otherwise noted

Month	Dates	Course ID	Course Title	Location	Installer	Designer	Project Manager	Technology Manager	Sales Executive	Rental and Staging
January	11 - 13	GEN110	AV Essentials for IT Professionals	(San Diego)			•	•		
	11 - 13	INS212	Installation Technician		•					
	14 - 16	AVIT211	AV/IT Integration for Technical Professionals	(San Diego)	•	•	•	•	•	
	14 - 16	INS311	Lead Installation Technician		•					
	25 - 27	GEN112	CTS Study Group		•	•	•	•	•	•
February	1 - 3	DES212	AV Design Principles: Environment			•	•			
	4 - 6	DES213	AV Design Principles: Infrastructure			•	•			
	22 - 24	DES312	Applied AV Design /CTS-D Study Group			•	•			
March	There are currently no courses scheduled in North America for this month									
April	1 - 3	INS212	Installation Technician		•					
	15 - 17	INS311	Lead Installation Technician		•					
	24		Renewal Unit Event	(Baltimore)	•	•	•	•	•	•
May	There are currently no courses scheduled in North America for this month									
June	<b>InfoComm 09! Conference June 13 - 19, Exhibition 17 - 19</b>									
	INFOCOMM 09	13 - 15		InfoComm IPD: Institute for Professional Development	•	•	•	•	•	•
		16		Super Tuesday: Day of Learning	•	•	•	•	•	•
		17 - 19		InfoComm 2009: Seminars, Tours, and Workshops	•	•	•	•	•	•
July	There are currently no courses scheduled in North America for this month									
August	9 - 11	DES210	Elements of AV Design	(Toronto)			•	•		
	12 - 14	AVIT211	AV/IT Integration for Technical Professionals	(Toronto)	•	•	•	•	•	
September	13 - 15	DES212	AV Design Principles: Environment			•	•			
	16 - 18	DES213	AV Design Principles: Infrastructure			•	•			
	20 - 22	DES312	Applied AV Design /CTS-D Study Group			•	•			
October	5 - 7	INS212	Installation Technician		•					
	18 - 20	INS311	Lead Installation Technician		•					
	21 - 23	INS312	CTS-I Study Group		•					
	25 - 27	DES212	AV Design Principles: Environment			•	•			
	28 - 30	DES213	AV Design Principles: Infrastructure			•	•			
November	1 - 3	DES312	Applied AV Design /CTS-D Study Group			•	•			
December	6 - 8	DES210	Elements of AV Design				•	•		
	9 - 11	DES312	Applied AV Design /CTS-D Study Group			•	•			
Online Courses	GEN101	Quick Start to the AV Industry – Free		•	•	•	•	•	•	
	GEN102	Essentials of the AV Industry		•	•	•	•	•	•	
	GEN103	Audio–Video and Control System Networking		•	•	•	•	•	•	
	INS201	Installation Online		•			•	•		
	DES201	Design Online			•		•	•		
	PTS101	Principles of Technology Support					•		•	
	EVS101	Event Setup for AV Techs Online - coming Q2						•	•	
		AV Math Online - coming Q2		•	•	•	•	•	•	•

Installer  
Designer  
Project Manager  
Technology Manager  
Sales Executive  
Rental and Staging

- **General Knowledge**  
*Welcome to the World of AV*  
New to the AV Industry  
Not in the industry; still want to learn the basics
- **Core Knowledge**  
*Promote Best Practices*  
Intermediate: 6 months – 2 years in AV  
Advanced: 3 – 5 years in AV
- **Continuing Education**  
*Round Out Your Education*  
5+ Years in AV  
Subject Matter Expert

### 3 Ways to Register

**Phone:** 1.800.659.7469  
**Email:** customerservice@infocomm.org  
**Website:** www.infocomm.org

### All CTS Exams:

- 1) Apply first: [www.infocomm.org/cts](http://www.infocomm.org/cts)
- 2) Register @ a Prometric Testing Center. Find the one nearest to you: [www.prometric.com/CTS](http://www.prometric.com/CTS)

### Watch for

- ▶ **InfoComm 09!**  
**Conference: June 13 – 19**  
**Exhibits: June 17 – 19**
- ▶ **Roundtables**
- ▶ **RU Events**
- ▶ **Catalog/Course Updates**
- ▶ **AV Week**



## About InfoComm International

InfoComm International is the premier trade association for the professional audiovisual communications industry.

InfoComm International is the founder of InfoComm®, the conference and trade exposition for audiovisual communications professionals who come to learn about the latest technologies and available services as well as new and alternative applications.

InfoComm serves its worldwide membership as the pre-eminent provider of education, training and certification.

## Registration or Inquiries

- [customerservice@infocomm.org](mailto:customerservice@infocomm.org)
- 1.800.659.7469 or +1.703.273.7200
- <http://www.infocomm.org/education>

## Cancellation Policy

- If you cancel 30 or more calendar days prior to the beginning of a course, you may either apply your registration fee to another class or be issued a full refund.
- If you cancel 20 or more calendar days prior to the beginning of a course, you may apply your registration fees to another class or be issued a 50% refund.
- If you cancel 10 or more calendar days before the beginning of a course, you may apply your registration fees to another enrollment but you will not be issued a refund.
- If you cancel 9 days or fewer prior to the beginning of a course, you may apply 50% of your registration fees to another enrollment but you will not be issued a refund.
- No-shows are not refundable.
- EduBucks are treated the same as any other form of payment for refund purposes of courses.
- Non-refundable expenses are the responsibility of the registrant.

## Please select course for which you are registering:

- |  |  |
|--|--|
| <input type="checkbox"/> AVIT211 AV/IT Integration for Technical Professionals | <input type="checkbox"/> GEN110 AV Essentials for IT Professionals |
| <input type="checkbox"/> DES210 Elements of AV Design                          | <input type="checkbox"/> GEN112 CTS Study Group                    |
| <input type="checkbox"/> DES212 AV Design Principles: Environment              | <input type="checkbox"/> INS212 Installation Technician            |
| <input type="checkbox"/> DES213 AV Design Principles: Infrastructure           | <input type="checkbox"/> INS311 Lead Installation Technician       |
| <input type="checkbox"/> DES312 Applied AV Design/CTS-D Study Group            | <input type="checkbox"/> INS312 CTS-I Study Group                  |

## Course Location and Date:

Name	
Title	
Company	
Address	
City/Country	
Country	Postal Code
Phone	Fax
Email	
InfoComm International does NOT sell email addresses	
Course Fee*: <input type="checkbox"/> InfoComm member <input type="checkbox"/> Non-member	
Total EduBucks applied: (Maximum 25% of the course fee.)	
Contact your representative to determine your company's EduBucks.	
Total after EduBucks are applied:	
Total amount due:	
Payment method:	<input type="checkbox"/> Visa <input type="checkbox"/> MasterCard <input type="checkbox"/> American Express
Card Number:	
Expiration Date:	
Name on Card:	
Signature of Cardholder:	
Signature authorizes payment of the above amount.	
* 2009 course prices will remain the same as the prices shown in the 2009 course catalog	
DES312 Applied AV Design/CTS-D Study Group prices: InfoComm Members using EduBucks: \$783.75 Member price: \$1,045 EduBucks: \$261.25 Non-members: \$1549	

Evening study is required for some courses. Please make your travel plans accordingly.

**Fax completed forms to +1.703.278.8082**  
Register online at [www.infocomm.org/education](http://www.infocomm.org/education)  
One application per registration