



Certified AudioVisual Solutions Provider (CAVSP)

FAQs

Q: What are the CAVSP levels and requirements?

A: The commercial AV levels and requirements are:

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- Beginning July 2, 2012, Emerald Certified AV Solutions Providers also will need to indicate their intentions to adopt InfoComm International®'s *Audiovisual Systems Performance Verification Checklist* for their AV installations.

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50 percent of all Customer Service, Sales and Technical staff must have and maintain general or advanced CTS certification.

- Of the 50 percent, 15 percent must have advanced CTS designation. A minimum of one advanced CTS is required.
- Beginning July 2, 2012, Diamond Certified AV Solutions Providers also will be required to show a completed InfoComm International *Audiovisual Systems Performance Verification Checklist* for **one** AV installation. The completed *Checklist* will be required for new and renewing Diamond CAVSPs beginning July 2, 2012.

Q: What is InfoComm's *Audiovisual Systems Performance Verification Checklist*?

A: The checklist is intended to provide owners, consultants, and integrators with a comprehensive and singular source of tests to determine if the audiovisual system achieves the

client's goals or objectives and that the system performs in accordance with the best practices of the industry.

By providing this list to the audiovisual industry, InfoComm is establishing a set of guidelines to help industry professionals and their clients communicate effectively about their expectations for system performance. InfoComm plans to obtain ANSI accreditation of the *Checklist* in 2012. At that time, the *Checklist* may be modified for current best practices.

Q: Is the new program for both Commercial AV and non-Commercial AV companies?

A: No, the CAVSP program is for Commercial AV companies only.

Q: What is the cost for the CAVSP application fee?

A: The CAVSP application fee is \$300 for InfoComm members and \$450 for non-members.

Q: Is CAVSP based on location?

A: No, the CAVSP program is company-wide, so the entire company has one application and the CAVSP designation is then applied company-wide.

Q. Why the increase in cost?

A. As the program increases in importance with added criteria, it will become an even more valuable credential for AV providers to have. InfoComm plans to increase the marketing of the CAVSP to increase its visibility. There also are additional costs to administer the program. Effective July 2, 2012, the annual fee for CAVSP is \$300 for InfoComm members and \$450 for non-members.

Q: When does a CAVSP designation expire?

A: CAVSP companies must renew the designation annually.